

Insurance Forum

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eficert

European Financial Certification Organisation

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About efcert



An open European market is definitely in need of a uniform standard to be able to compare education and qualification.

Input oriented

Content of education
Duration of study

Output oriented

Competences
What is a person able to do

Eficert's mission



- Equivalent national qualifications are certified on a basis of defined standards
- Eficert's certificates are a quality label, which is acknowledged Europe-wide
- The autonomy of the national organisations of education are preserved
- The certificates are based on a practice and customer oriented education
- A simple and preferably straightforward system

Membership of eficert



- Austria
- Belgium
- Cyprus
- Denmark
- Finland
- France
- Germany
- Greece
- Hungary
- Italy
- Croatia
- Latvia
- Malta
- Norway
- Romania
- Spain
- Sweden
- Switzerland
- Turkey

International acknowledgement of qualifications



- Process of Bologna
 - ECTS
- Process of Copenhagen
 - EQF
 - ECVET
- Sectoral solutions
 - SQF
 - Certification authority (equal to ISO)

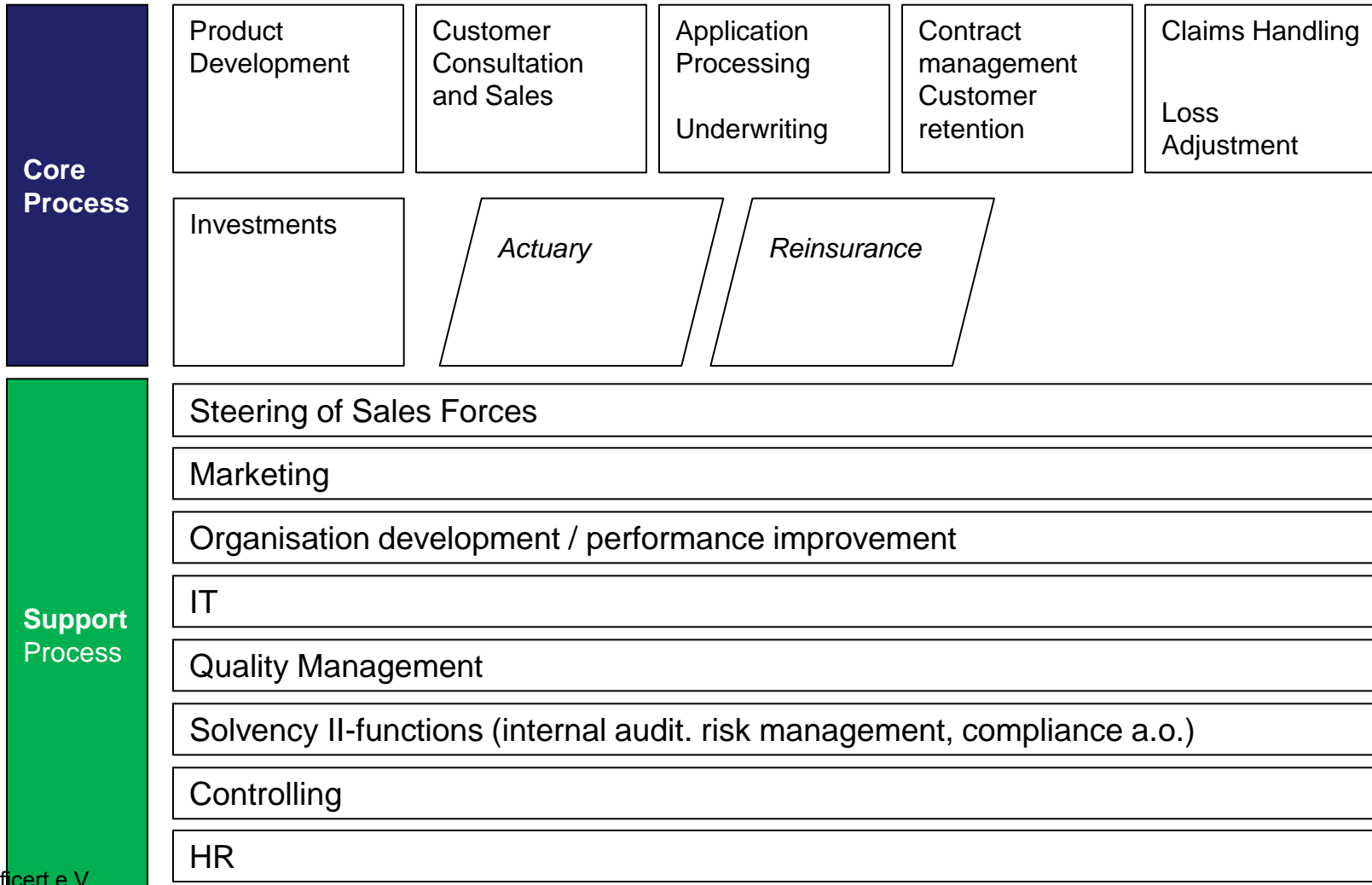
Rules of acknowledgement

- Assessments verify the whole profile
- Standardised, uniform assessments, which are certified by eficert
- Clearly structured definitions of the processes
- Defined standard of passing
- Pure knowledge tests are not adequate, activity and practice oriented exams are imperative
- Assessments have to be surveyed

The Development of a Sectoral Qualification Framework (SQF) for the Insurance Industry on the basis of the European Qualification Framework (EQF)

- Identify relevant industry functions on European level
- formulate professional profiles and position them on EQF-reference system
- develop efficient accreditation system

Industry working processes



eficert SQF framework



- Translating general EQF descriptors into specific industry descriptors
- Overall description of the knowledge, skills and competences for each SQF level
- Baseline from which future certificates are developed
- The progression relates to the complexity of the tasks and customer requirements and the ability to solve complex problems without supervision

Placement on the SQF



2011 certificates		2012 certificates		SQF
				8
				7
Claims level 6	Underwriter level 6	European Financial Planner (eficert)		6
Insurance Claims officer (eficert)	Insurance Underwriter (eficert)	Senior Insurance Intermediary (eficert)		5
Claims level 4	Underwriter level 4			4
		European Insurance Intermediary (eficert)		3
				2
				1

